

# DOUG LEDBETTER

## OBJECTIVE

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IT/IS Manager

## EXPERIENCE

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2000-cur — Hagen Software, Inc. — Washington, DC

*Lead Developer*

- Created project specifications
- Implemented projects according to specification
- Planned and led successful launch of web hosting service
- Assembled and administered Linux server
- Managed junior programmer
- Managed customer/technical support for over 1,400 customers
- Generated estimates and completed programming projects for customers

2000-cur — MidAmerica Nazarene University — Olathe, KS

*Adjunct Professor*

- Taught accelerated adult courses in technology
- Developed curriculum for an accelerated adult course
- Taught traditional undergraduate Computer Science course

1999-2000 — MidAmerica Nazarene University — Olathe, KS

*Webmaster*

- Completed successful redesign of entire web site
- Incorporated dynamic, database-driven services into site
- Employed creative measures to encourage return traffic to site
- Managed junior programmer and an assistant

1995-1999 — MidAmerica Nazarene University — Olathe, KS

*Computer Support Technician*

- Created an Internet presence for the university
- Supported students, faculty and staff with technology
- Improved technical education of students, faculty and staff

## EDUCATION

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1991-1995 — MidAmerica Nazarene University — Olathe, KS

- B.A., Computer Science
- First year Outstanding Computer Science Student award
- Cumulative GPA 3.57

## SKILLS

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### Management

- Management of two subordinates
- Problem resolution
- Project specification
- Report generation
- Excellent communication skills

### Web Development

- Web design (Photoshop & DreamWeaver)
- Web site planning
- HTML & CGI experience
- Apache configuration & management
- Web database programming (MySQL)

### System Administration

- Hardware/software maintenance
- System security
- User account management
- Experience with Windows Server 2003 & Exchange

### Programming

- Perl 5
- SQL
- JavaScript
- PHP

## REFERENCES

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References provided upon request.

## CONTACT

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### Doug Ledbetter

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